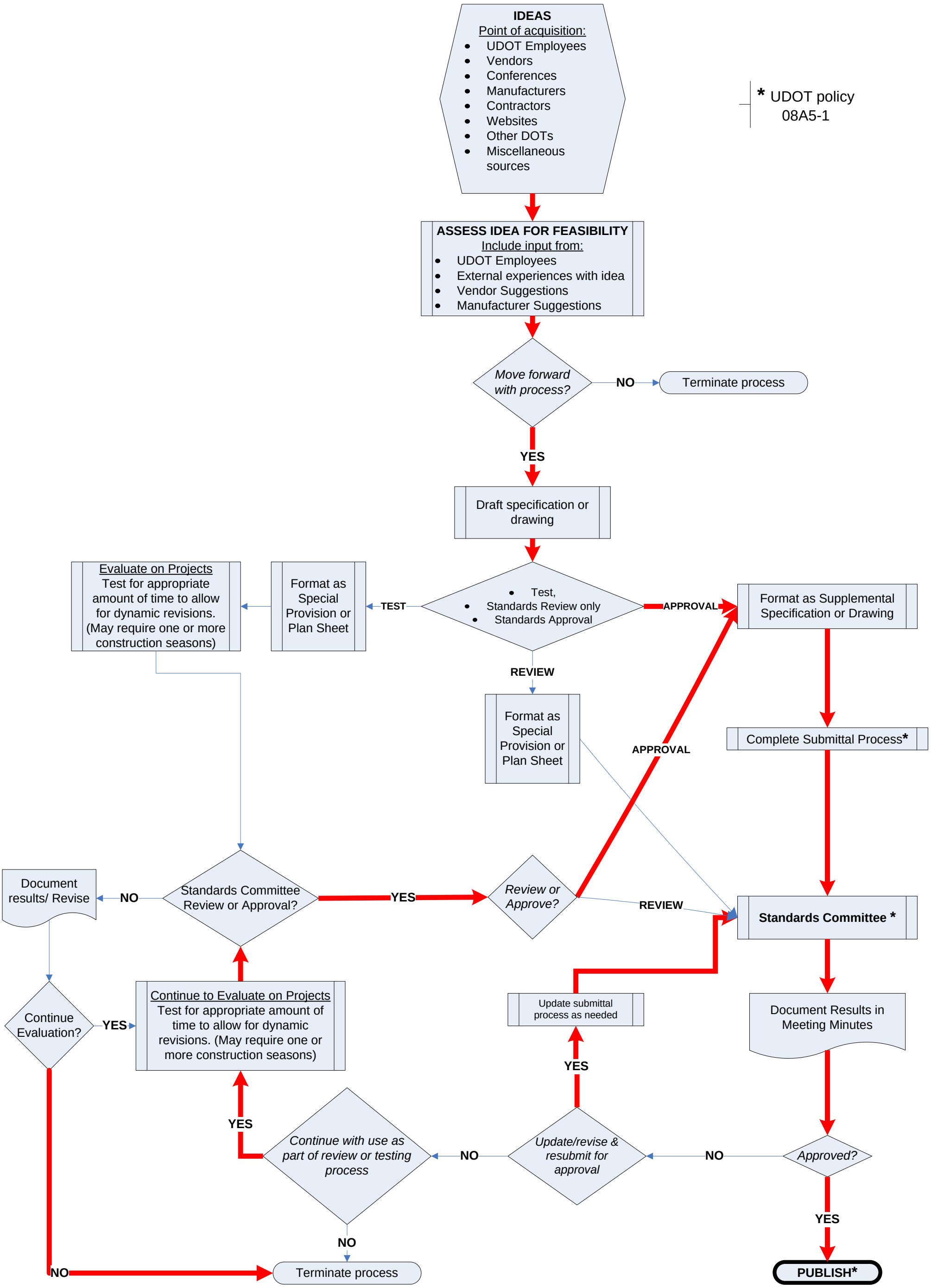STANDARDS PROCESS FLOW CHART